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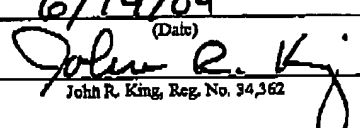
JUN 14 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Guy Harrison
 Appl. No. : 09/695,609
 Filed : October 23, 2000
 For : A MONITORING SYSTEM FOR
 MONITORING THE
 PERFORMANCE OF AN
 APPLICATION
 Examiner : Todd D. Ingberg
 Group Art Unit : 2124

CERTIFICATE OF FAX TRANSMISSION

I hereby certify that this correspondence and all marked attachments are being facsimile transmitted to the Patent and Trademark Office on the date shown below:

6/14/04
 (Date)

 John R. King, Reg. No. 34,362

RESPONSE TO APRIL 1, 2004 OFFICE ACTION

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

In order to prepare for the upcoming interview scheduled on June 16, 2004 at 10:00 a.m., the Examiner has requested that we submit an agenda regarding the matters to be discussed.

In brief, we plan on discussing the provisional patent application and the basis for the priority claim. In addition, we plan on discussing the differences between the current system and the HP OpenView system cited by the Examiner.

During the interview, we will focus primarily on the differences between Claim 1 and the HP OpenView system. In particular, the HP OpenView system does not appear to depict the amount of data flow between the illustrated architectural components. Furthermore, the HP OpenView system does not appear to depict specific database operations such as the database writer, the redo log write and the redo logs.

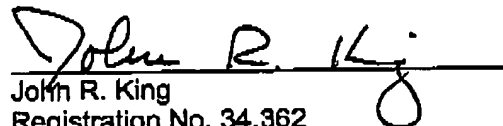
We look forward to conducting the interview. In addition, William Romine, a software developer that works for Quest Software plans on attending the interview. If you have any other questions, please call me at 949-721-2998.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 6/14/04

By:


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